



# 2021 Parent/Guardian/Carer Survey

Wednesday, August 11, 2021



A link to Port School's 2021 Survey was sent by SMS to approximately 100 parents/carers on Wednesday June 2, 2021.

Responses to the survey were received between June 2 and June 20.

The survey could be easily answered on a mobile device and took on average 5 minutes to complete.  
The completion rate was 71%.

The level of response was disappointing at 32%.



### **Port School Parent and Carer Survey 2021**

Port School strives to improve the services which it offers to students, their families, and the greater community.

We need your help to assist us in maintaining and improving our services.

We kindly ask that you take a few minutes to reflect on Port School, your experiences and those of your student.

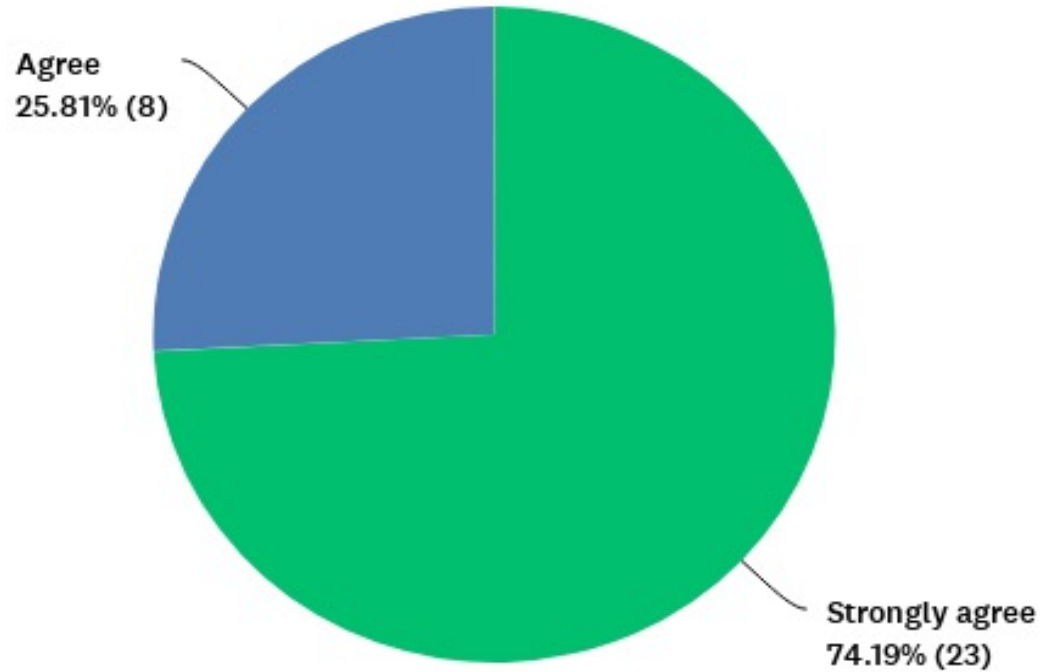
Thank you for taking the time to help us achieve our aim.

0 of 23 answered

**Q1: Port School offers a sense of citizenship and community.  
It supports students to become well-rounded individuals.**

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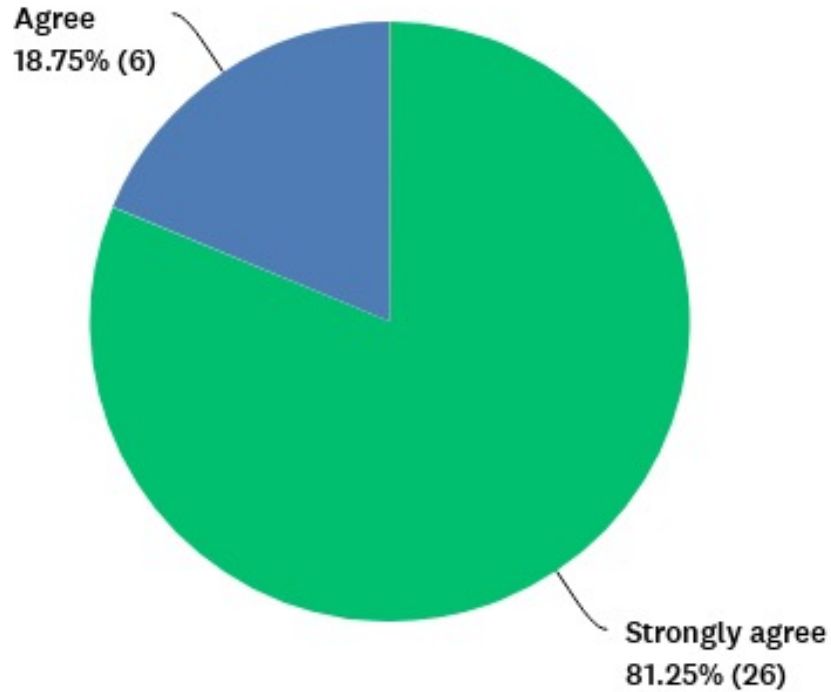
Answered: 31



**Q2: Port School offers leadership opportunities to its students. It gives them the the chance to develop a strong positive attitude, confidence and improved self-esteem.**

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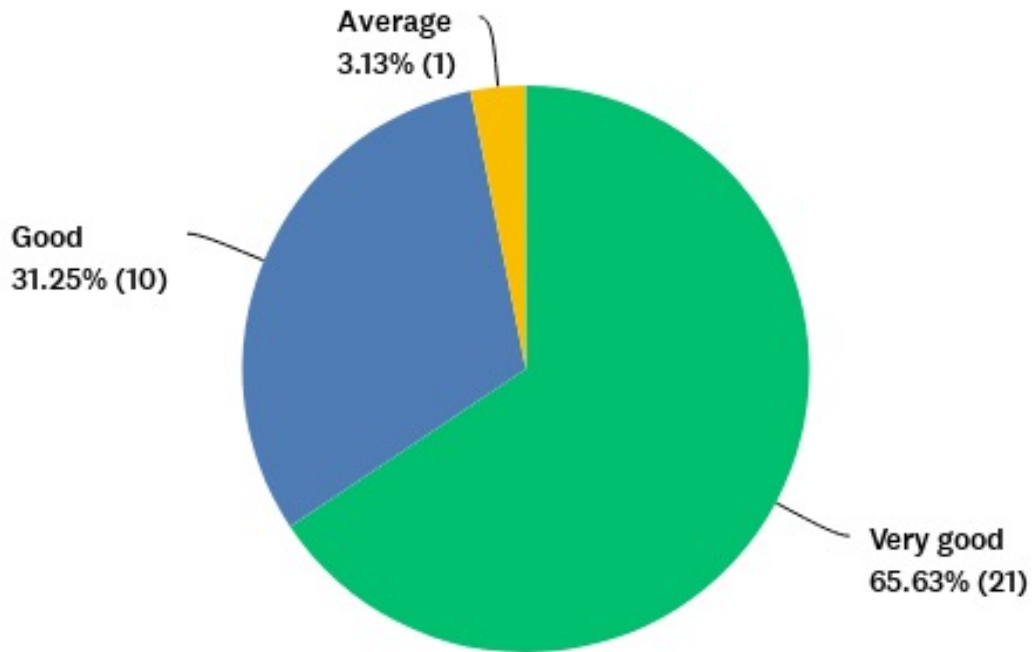
Answered: 32



**Q3: How would you rate Port School's academic programs in respect to opportunities given to your student to improve their literacy, numeracy and general academic skills?**

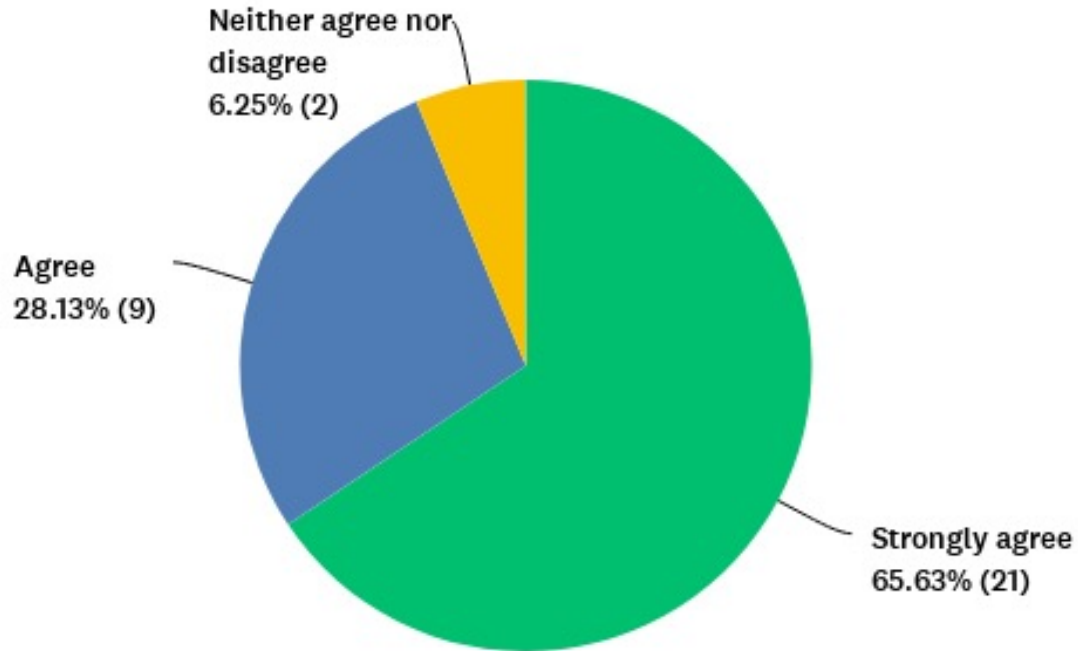
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Answered: 32



#### Q4: Port School adequately prepares students for transition to further education, training, employment and adulthood.

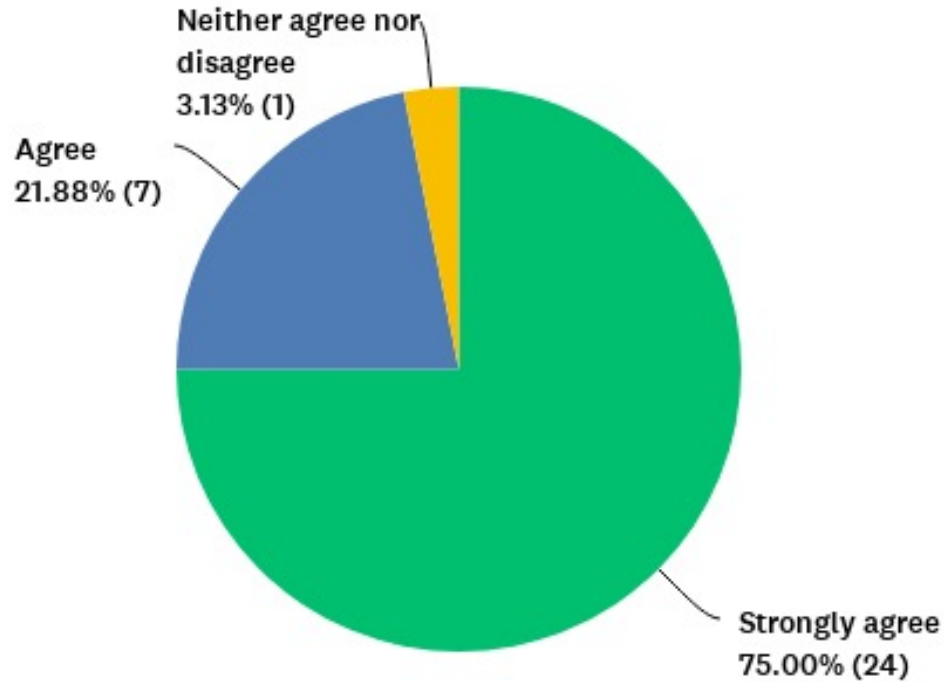
Answered: 32



**Q5: Port School encourages students to be responsible for their own actions, thoughts and learning.**

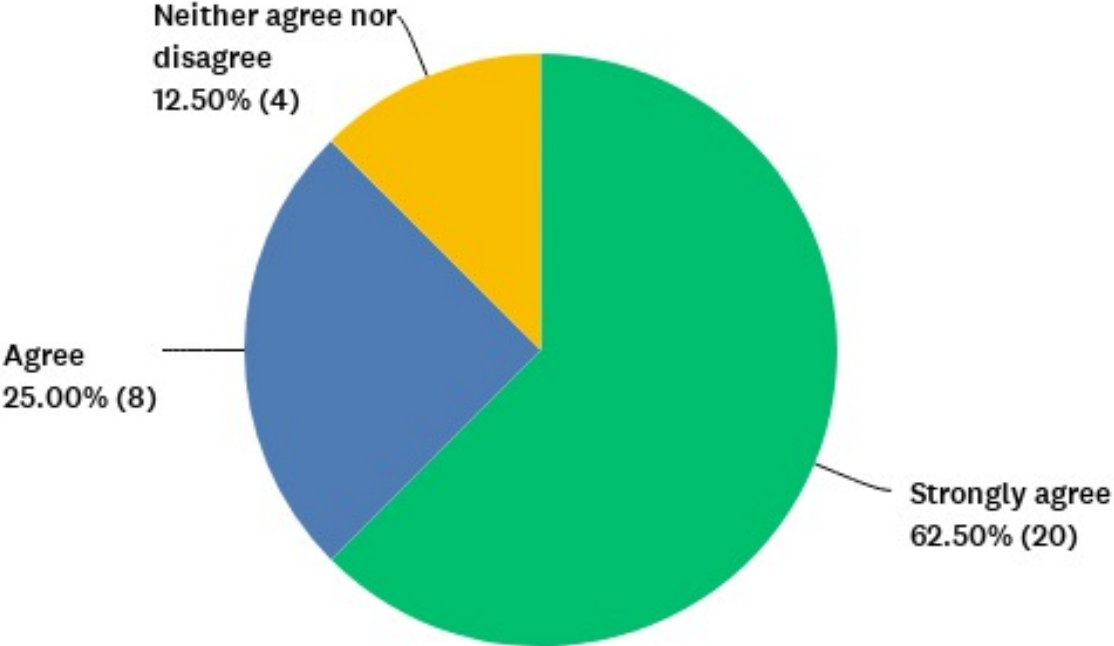
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Answered: 32



**Q6: Port School's Team Sport program adds value to the school timetable.**

Answered: 32

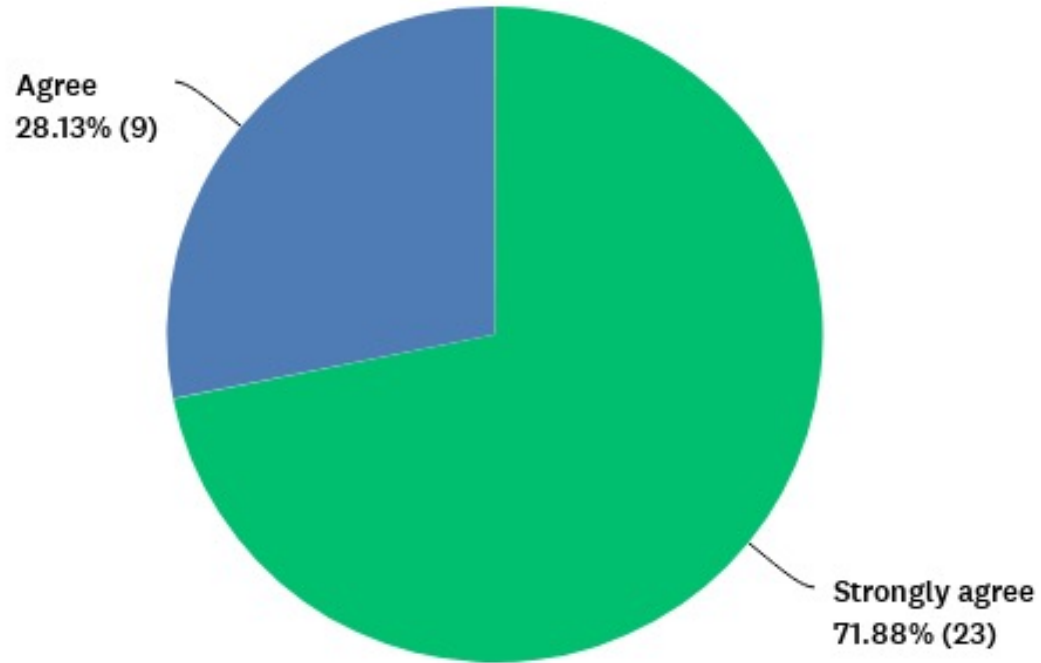




**Q7: Port School's fitness centre and training program strongly promotes a healthy mind, as well as a healthy body.**

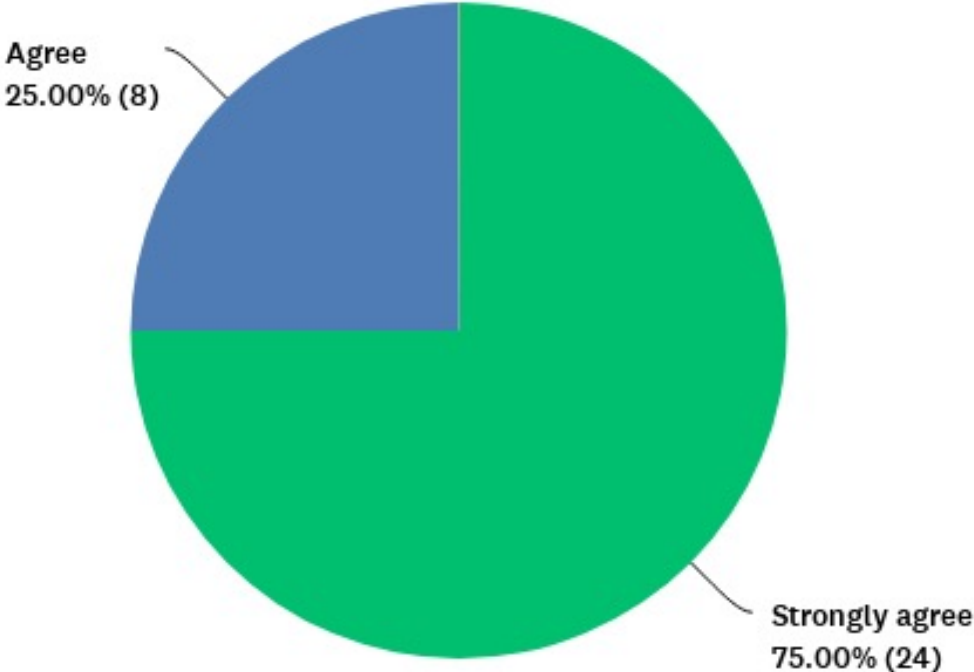
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Answered: 32



**Q8: Port School staff have a wide range of relevant experience and life skills.**

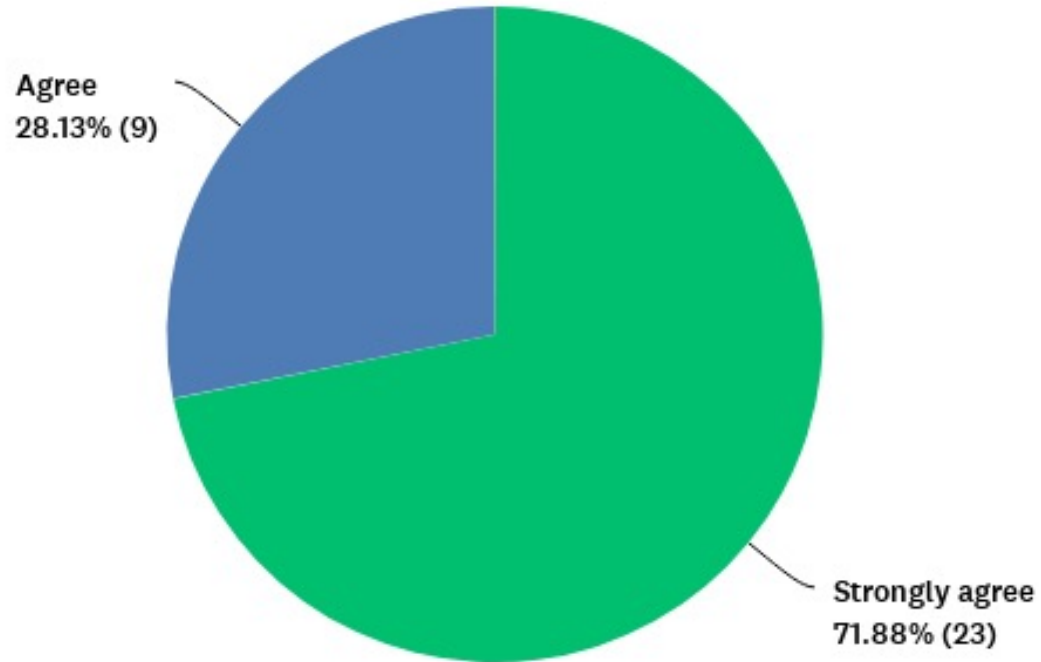
Answered: 32



**Q9: We feel supported by Port School's pastoral care program, which includes student mentoring, Student Support Services and counselling.**

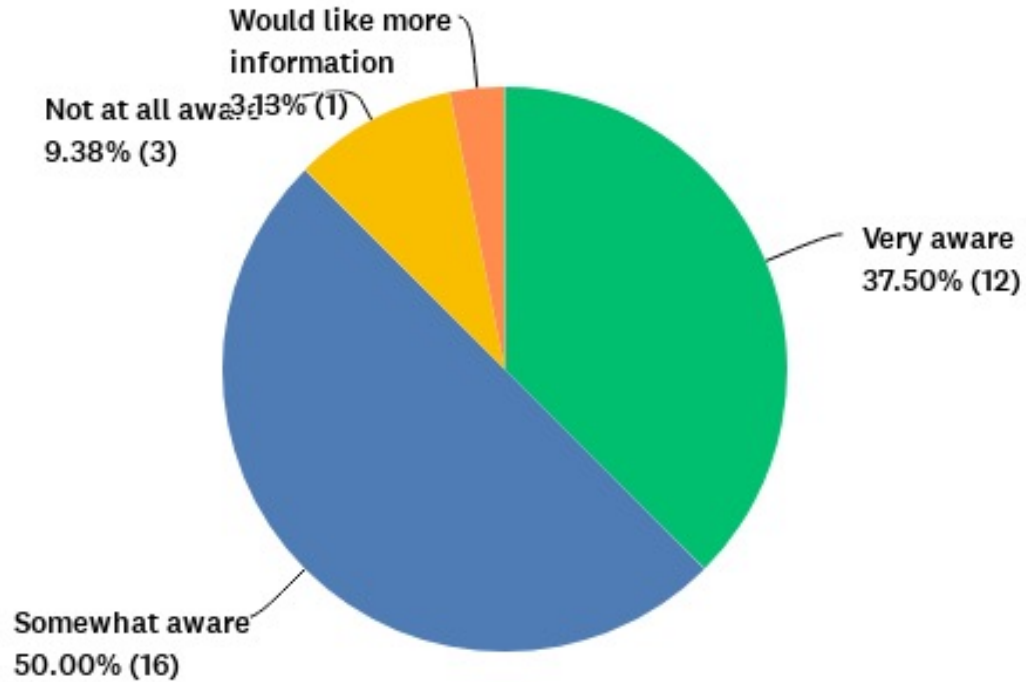
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Answered: 32



## Q10: How aware are you of the range of services available to students and their families, through Port School's Student Support Services.

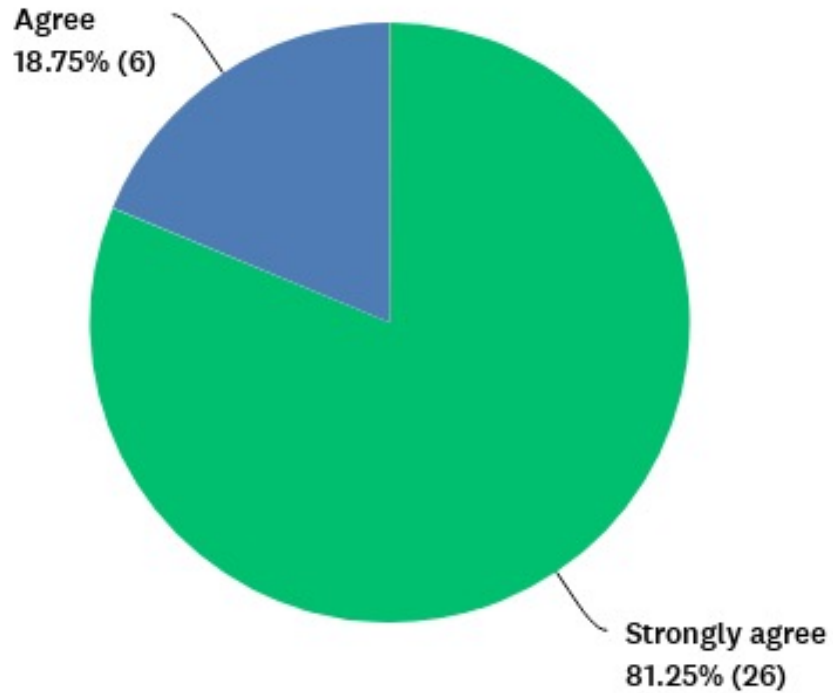
Answered: 32



**Q11: Port School provides a child-safe environment and ensures the safety, wellbeing and welfare of its students.**

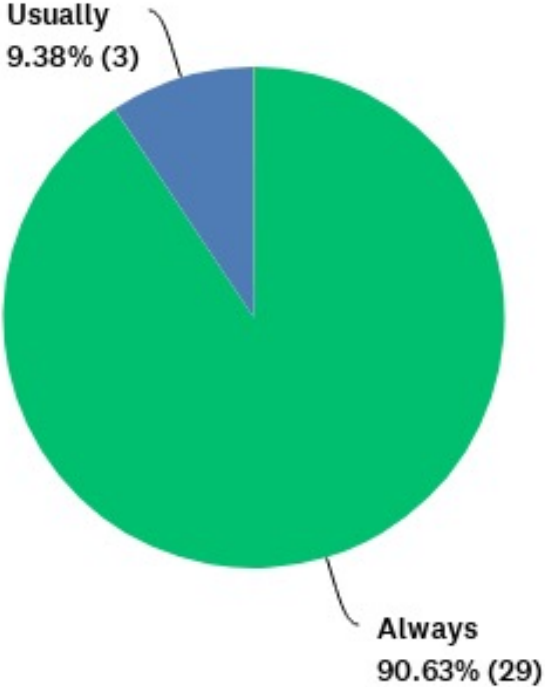
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Answered: 32



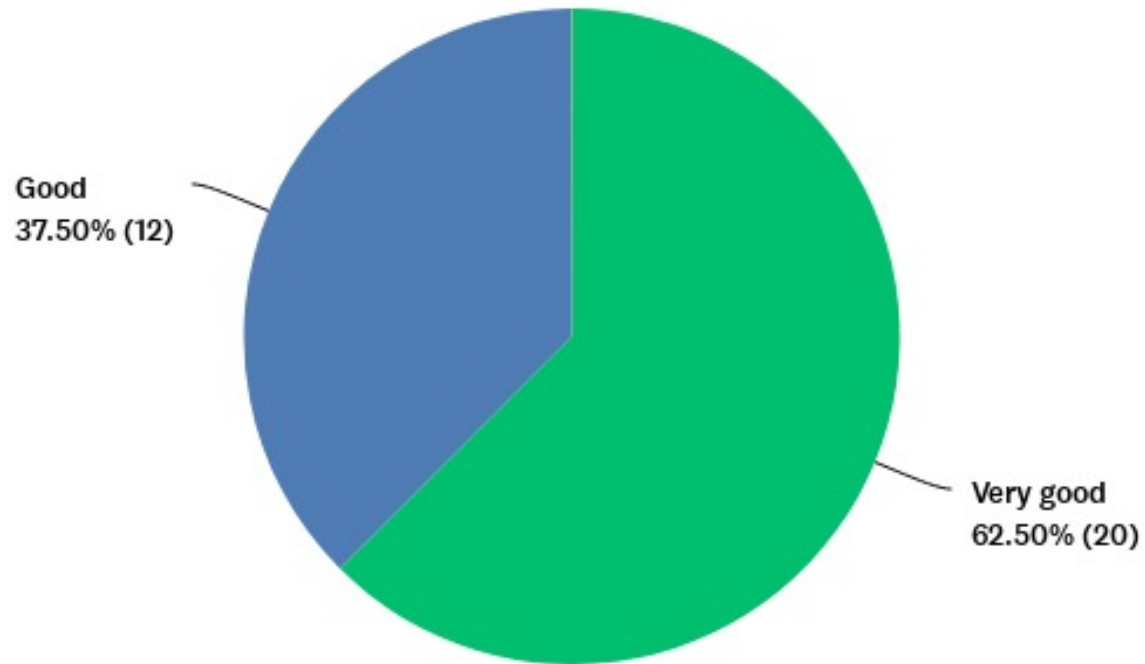
**Q12: The Port Values of Diversity, Growth, Empowerment and Community are embedded in the School's culture, and can be seen in action on a daily basis.**

Answered: 32



### Q13: How do you rate Port School's tackling of bullying, cyberbullying and discrimination?

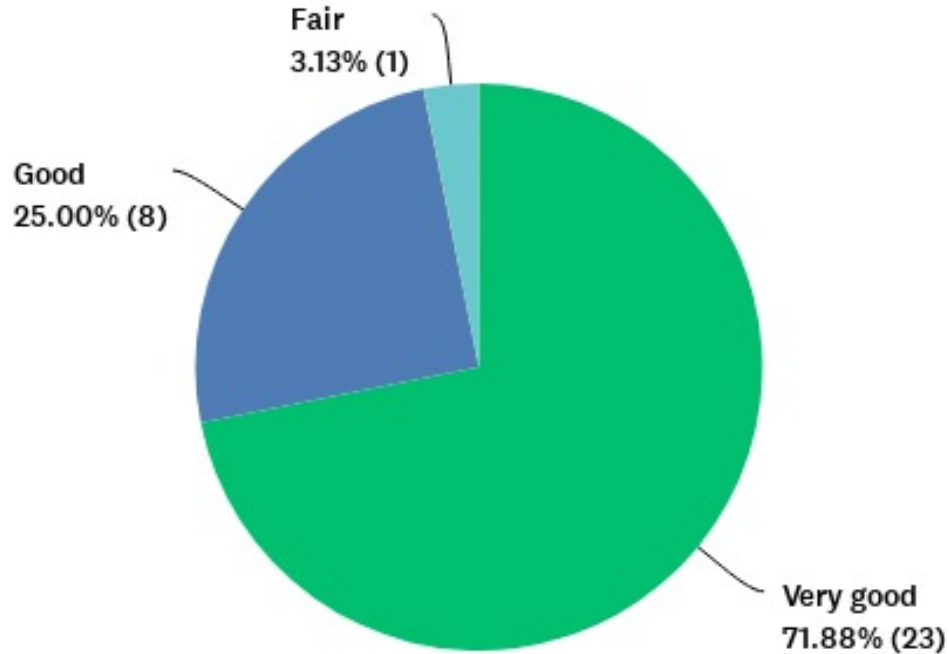
Answered: 32



**Q14: Thinking about how Port School communicates with you (SMS, phone, letter, newsletter, website updates, Facebook), how would you rate communication in respect to timeliness and frequency.**

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Answered: 32

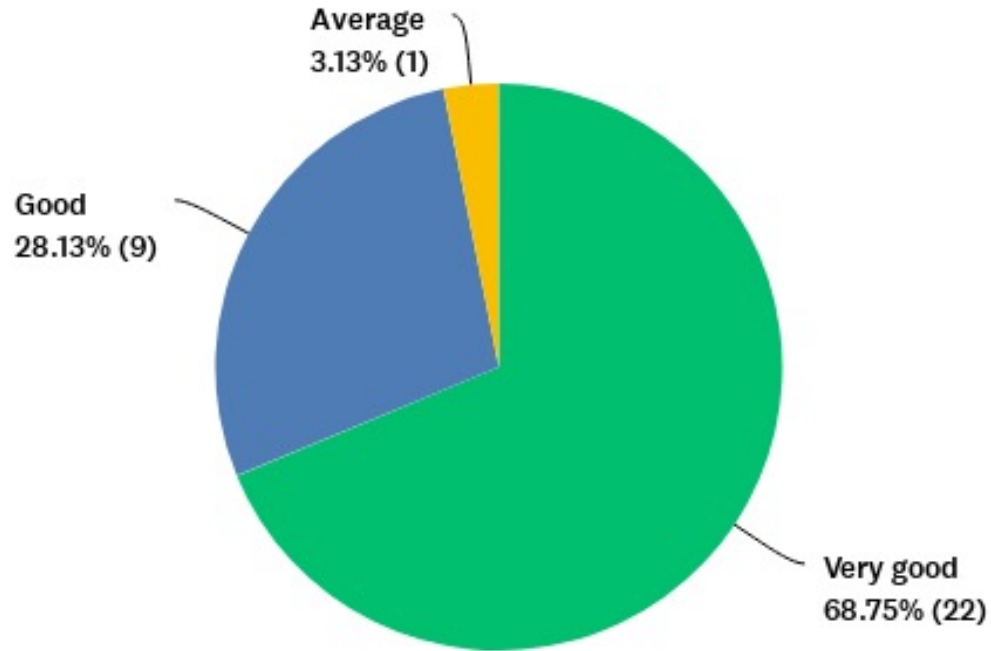




**Q15: Thinking about how Port School communicates with you (SMS, phone, letter, newsletter, website updates, Facebook), how would you rate the content in respect to quality and relevance of information.**

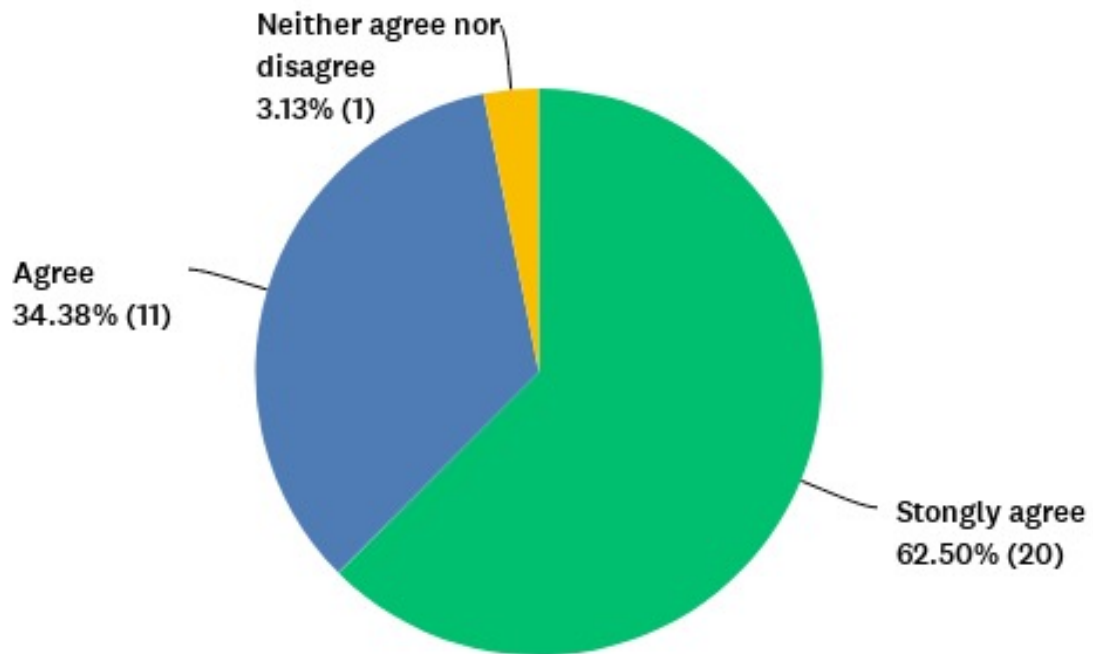
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Answered: 32



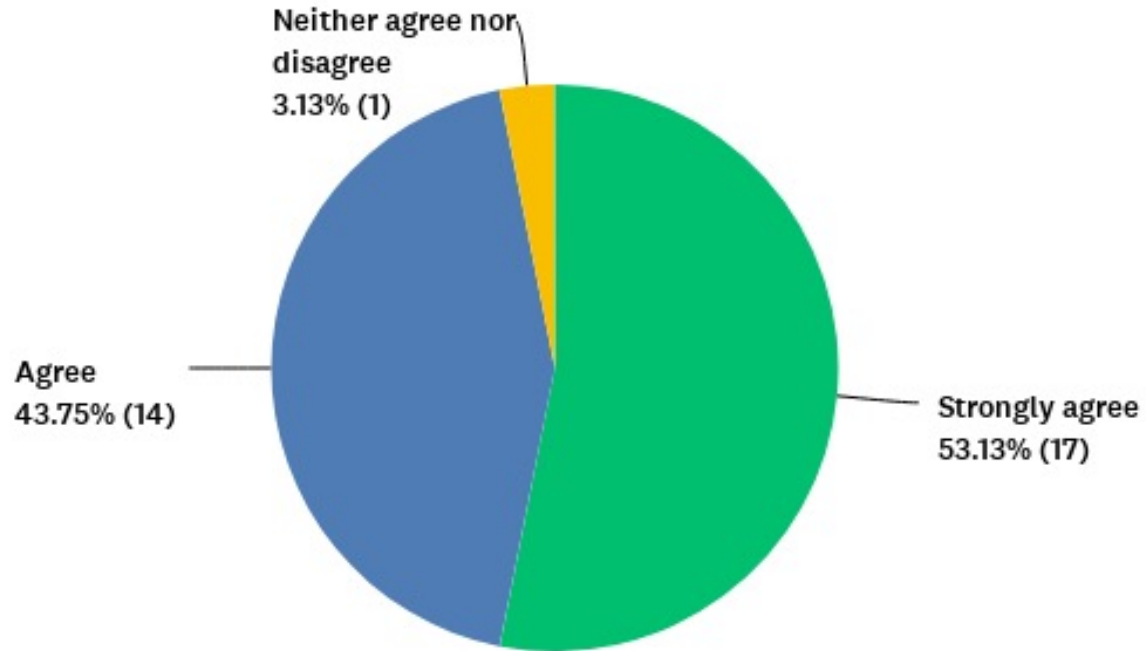
## Q16: The range of programs offered by Port School is sufficiently broad.

Answered: 32



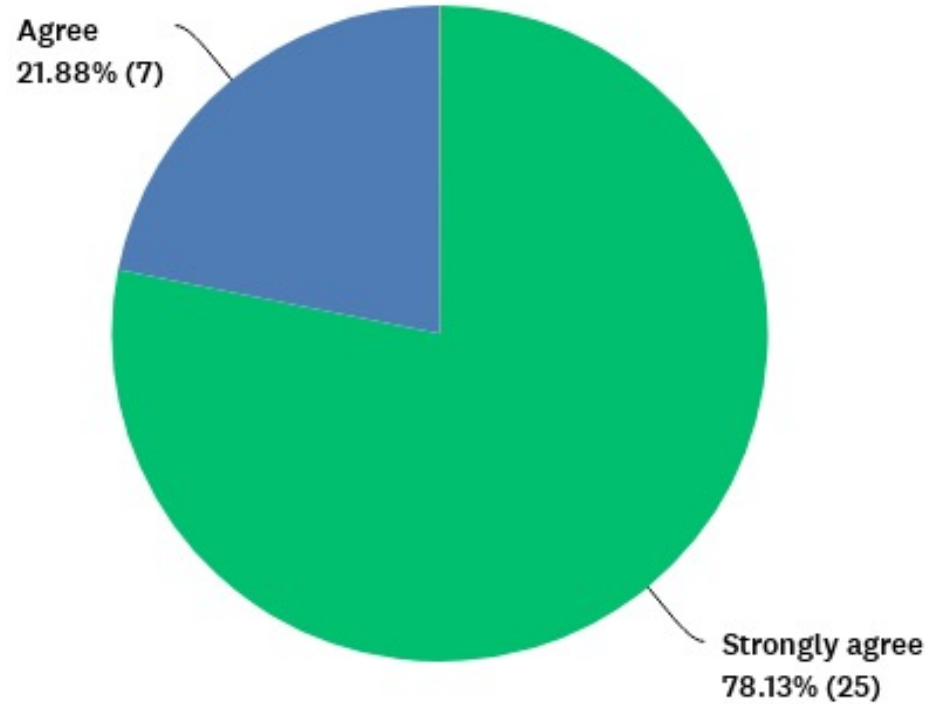
**Q17: Port School's expectation of student academic achievement is aimed at an appropriate level.**

Answered: 32



**Q18: The Principal and staff at Port School are easy to contact and respond quickly to any requests.**

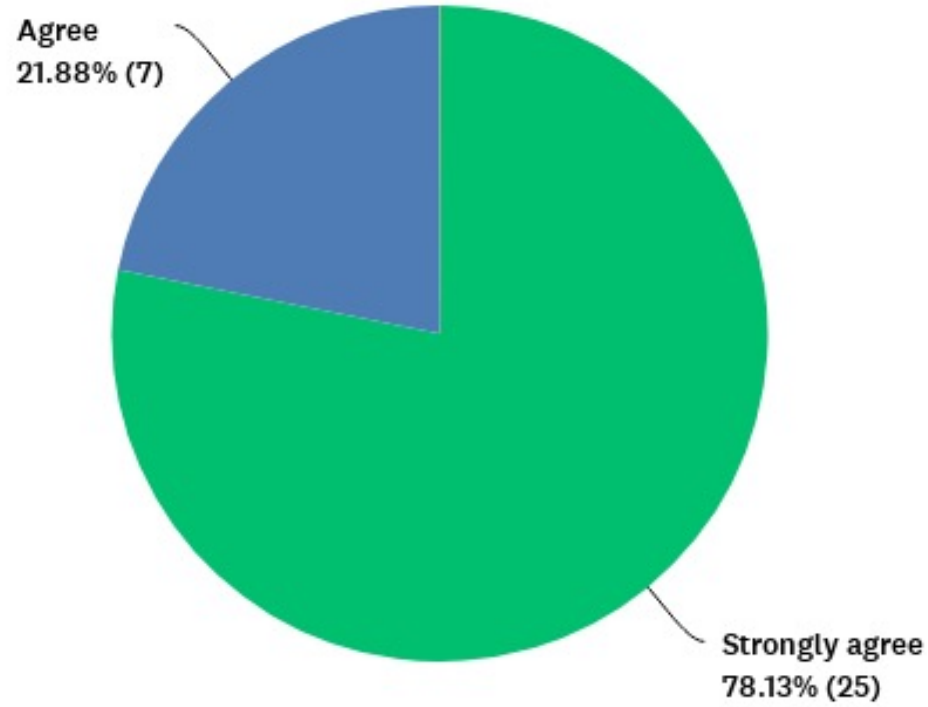
Answered: 32



**Q19: Port School welcomes comments from students and their parents/carers,  
and all concerns or complaints are taken seriously.**

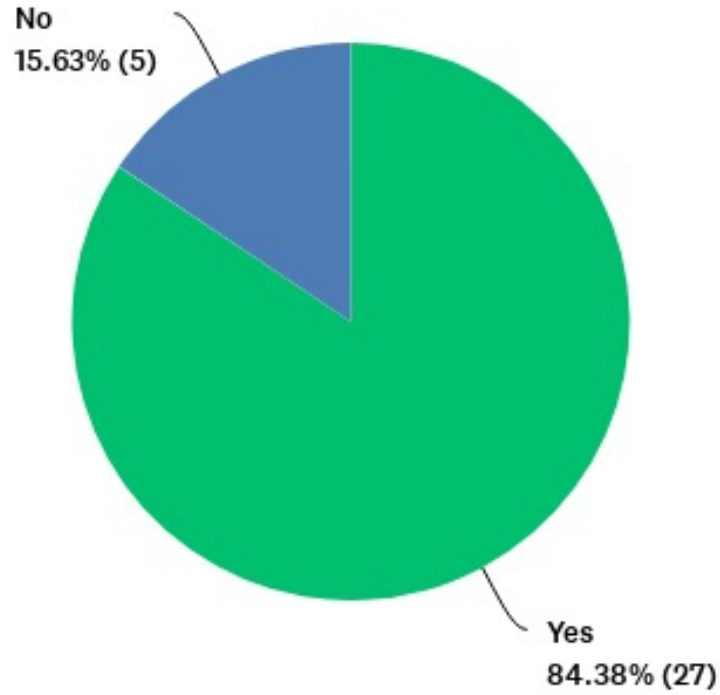
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Answered: 32



## Q20: We know how to lodge a concern or complaint with Port School and understand how this will be processed.

Answered: 32



## Q21: Do you know who your student's Mentor is and have you spoken with him/her?

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Answered: 30

<b>YES</b>	<b>26 responses</b>
<b>NO</b>	<b>4 responses</b>
<b>NO ANSWER</b>	<b>2 responses</b>

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## Parent/Carer Comments

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- Yes, although I wish to add that any communication issues have been solely my own fault due to my mobile phone's deterioration.
  - Yes, sometimes I think the mentors have too much to do or too many students to always follow through.
  - Not this year.
  - Yes, and we do have regular contact.
  - No idea who.
  - Yes, Dionne is my daughter's mentor and I am so grateful for everything she does. Wonderful support, I can't thank her enough.
  - Yes, Dionne and she is just wonderful. Can't thank her enough for everything she does as a mentor & teacher.
  - Yes, Tristan has been great.
  - Yes, Eileen. (x3)
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**Q22: Are you aware of the Individual Education Plan process (IEP)  
and have you been invited to participate?**

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Answered: 29

**YES**

**17 responses**

**NO**

**7 responses**

**DON'T KNOW/UNSURE**

**5 responses**

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**Q23: Please feel free to offer any additional comments or feedback.  
Thank you for your time.**

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Answered: 18

- Extremely happy my daughter has become a member of your school.
  - Fantastic school.
  - Keep up the amazing work you do.
  - Big thanks.
  - Great team.
  - Thanks.
  - Thankyou to every teacher, counsellor and staff member for all their help and support. So grateful for Port School.
  - Thank you.
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**Q23: Please feel free to offer any additional comments or feedback.  
Thank you for your time.**

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Answered: 18

- Such an amazing environment.
  - I have been blown away by the effect Port has had on both of my children in such a short period of time. It's like you have magic dust! I would like more information on how they could be pushed a little harder as far as their academic studies go however. Special mention to Yianni for an exceptional job!
  - Thank you for your support and encouragement with XXX.
  - Extremely happy we found Port School.
  - I am so grateful for Port School for my daughter. It has been such a positive education experience and I'm forever grateful for my child's opportunity to grow both academically and personally within this school. Thankyou to every teacher and staff member for your invaluable help and support. I couldn't be more grateful for this opportunity.
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**Q23: Please feel free to offer any additional comments or feedback.  
Thank you for your time.**

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Answered: 18

- Thank you.
  - Very happy with Port High.
  - My son XXX has been completely turned around and shown great improvement. He loves going to Port having been poorly educated and engaged in mainstream. Well done to all at Port.
  - I find the staff very helpful.
  - All good.
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